



कर्मचारी भविष्य निधि संघटन
EMPLOYEES' PROVIDENT FUND ORGANISATION
प्रम एवं रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA
मुख्य कार्यालय/Head Office
भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaji Cama Place, New Delhi-110066
Website: www.epfindia.gov.in, www.epfindia.nic.in



Pension-I/Misc/death claims/2020

Date: 23.08.2021

To,

All Addl. CPFCs (Zonal Offices),

All Regional PF Commissioners / OICs (Regional Offices)

Sub: Death cases to be settled within 3 working days- regarding.

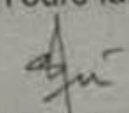
Madam / Sir,

CPFC has desired to comply with the service standards set in the Citizens' Charter of EPFO. It is advised to ensure that pension cases in general and death cases in particular are settled within 03 days. In all death cases of monthly pension, PPOs be generated and dispatched to banks not later than 7 days of receipt of the claim.

It is emphasized that all necessary steps should be taken to ensure settlement of death cases on priority by taking personal interest to facilitate the poor widows/other claimants in death cases.

This is issued with the approval of ACC (HQ) Pension.

Yours faithfully,


(Animesh Mishra)

Addl. CPFC (Pension)